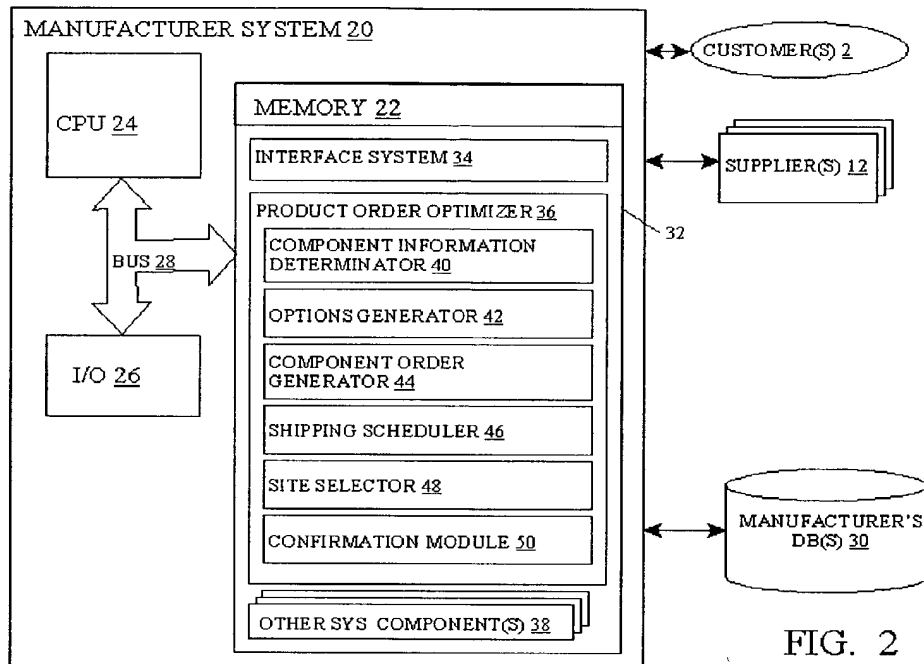


FIG. 1

1/5
Kathmann et al.
RA1920010029US1 SWR



3/3
R.ALV20010029US1

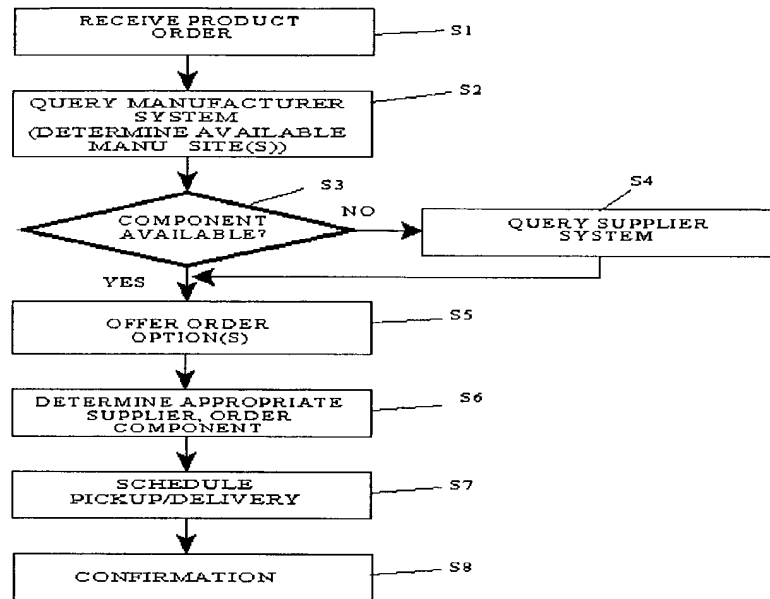


FIG. 3

58 → IBM NetVista A 22p 6350
60 → Processor (Std) Pentium 4 1.8 GHz/256k L2 cache, 400MHz FSB
62 → Memory:
 ☐ 128 MB included in base system
 ☐ 256 MB SDRAM, Nonparity [+ \$60.00 USD]
64 → Service Package:
 ☐ None
 ☐ Basic warranty 3YR Onsite repair 9x5 [+ \$99.00 USD]
 ☐ 3YR Onsite repair 24x7 4-Hour [+ \$299.00 USD]
 ☐ 3YR Onsite repair 9x5 4-Hour [+ \$229.00 USD]
66 → Monitor:
 ☐ None
 ☐ G78 17" [+ \$210.00 USD]
 ☐ IBM E74 17" inch FST [+ \$179.00 USD]
 ☐ G78 17" inch [+ \$229.00 USD]
 ☐ G97 19" [+ \$279.00 USD]
68 → Additional Optical Storage:
 ☐ None
 ☐ IBM CD-RW /DVD-ROM Combination Drive [+ \$199.00 USD]
 ☐ IBM 16X Max RAM-Read DVD-ROM Black [+ \$109.00 USD]
 ☐ IBM DVD-RAM w/DVD-R Drive [+ \$469.00 USD]
70 → Printers
 ☐ None
 ☐ Lexmark Z23 Color InkJet Printer [+ \$79.99 USD]
 ☐ Lexmark Z33 Color InkJet Printer (Black) [+ \$79.99 USD]
72 → Software
 ☐ Microsoft Visio 2002 Pro [+ \$473.99 USD]
 ☐ MS Money 2002 [+ \$79.99 USD]
Training Services - CD-ROMs:
 ☐ Microsoft Office 2000 Pro -
 Step by Step Interactive Training Pack [+ \$29.95 USD]
 ☐ Microsoft Office 2000 SE -
 Step by Step Interactive Training Pack [+ \$9.99 USD]

FIG. 4

86 You selected a G78 17" CRT Monitor, which currently requires ordering from one of our
supplies. The order is expected to delay shipment of your system by 8 days. Would you like to

80 ☐ Ignore options, place order for monitor I selected.

80 ☐ Choose a G97 19" CRT 18v BLK w/Select System Purchase Only [+ \$279.00 USD]
Monitor

80 ☐ Choose a G97 15" CRT 18v BLK w/Select System Purchase Only [- \$100.00 USD]
Monitor

82 ☐ Remove the Monitor from my order

86 You selected a Lexmark Z23 Color Inkjet Printer, which currently costs \$79.99 USD.
Lower cost options that provide similar functionality exist as follows. Would you like to

80 ☐ Ignore options, place order for printer I selected.

80 ☐ Choose a Hewlett-Packard 660C Inkjet Printer [+ \$69.00 USD]

82 ☐ Remove the Printer from my order

86 Currently, your product will be manufactured in our Raleigh, NC manufacturing facility at the
delivery date and costs stated. Your system can be manufactured for [\$30 USD] less, but with a 14
day slower delivery if manufactured in our Taipei, Taiwan manufacturing facility. In addition,
your system can be manufactured for [\$20 USD] more, but with a 3 day quicker delivery if
manufactured in our Toronto, CA manufacturing facility. Would you like to

86 ☐ Ignore options, manufacture in Raleigh, NC.

84 ☐ Choose to have product manufactured in Taiwan at [\$30 USD] less, but with 14 day
slower delivery.

84 ☐ Choose to have product manufactured in Canada at [\$20 USD] more, but with 3 day
quicker delivery.

5/5
RAL9200100290 S1

FIG. 5